

# East London JKA Karate Club Privacy Policy August 2020

East London JKA Karate Club is part of the East London JKA Karate Club Group which includes East London JKA Karate Club International and East London JKA Karate Club Direct. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
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## What data do we collect?

East London JKA Karate Club collects the following data:

• Personal identification information (Name, date of birth email address, home address, phone number, GP address, etc.)

## How do we collect your data?

You directly provide East London JKA Karate Club with most of the data we collect.

We collect data and process data when you:

- Register with the Club, register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

East London JKA Karate Club may also receive your data indirectly from the following sources:

<u>https://eastlondonjka.bookwhen.com/(</u> class booking service)

## How will we use your data?

East London JKA Karate Club collects your data so that we can:

- In the event of an emergency we will use the emergency contact detail.
- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.
- contact you via WhatsApp or text message

If you agree, East London JKA Karate Club will share your data with our partner companies listed below so that they may offer you their products and services.

- JKA England
- Stratford London Karate Club

When East London JKA Karate Club processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

#### How do we store your data?

East London JKA Karate Club securely stores your data at Bookwhen cloud based services enter the location and describe security precautions taken].

East London JKA Karate Club will keep your Personal identification information data for up to 1year after you leave the club. Once this time period has expired, we will delete your data by deleting your information from Bookwhen booking site and from our google forms repository. Please note by default Bookwhen booking system will hold your Data up to 12 months after your last booking.

## Marketing

Our East London JKA Karate Club would like to send you information about our products and services of ours that we think you might like, as well as those of our partner companies listed below

- JKA England
- Stratford London Karate Club

If you have agreed to receive marketing, you may always opt out at a later date.

 You have the right at any time to stop East London JKA Karate Club from contacting you for marketing purposes or giving your data to other members of the East London JKA Karate Club / Stratford Karate Club

If you no longer wish to be contacted for marketing purposes, please click here.

#### What are your data protection rights?

East London JKA Karate Club would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** – You have the right to request East London JKA Karate Club for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** – You have the right to request that East London JKA Karate Club correct any information you believe is inaccurate. You also have the right to request East London JKA Karate Club to complete the information you believe is incomplete.

**The right to erasure** – You have the right to request that East London JKA Karate Club erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to request that East London JKA Karate Club restrict the processing of your personal data, under certain conditions.

**The right to object to processing** – You have the right to object to East London JKA Karate Club 's processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that East London JKA Karate Club transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights,

please contact us at our email: info@Eastlondonjka.org

Call us at: 07896565421

Or write to us: East London JKA Karate Club 142 Manor Lane Lee Green London SE 12 8LR

## Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

#### How do we use cookies?

East London JKA Karate Club uses cookies in a range of ways to improve your experience on our website, including:

• Understanding how you use our website

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality East London JKA Karate Club uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- Advertising East London JKA Karate Club uses these cookies to collect information about your visit to
  our website, the content you viewed, the links you followed and information about your browser, device,
  and your IP address. East London JKA Karate Club sometimes shares some limited aspects of this data
  with third parties for advertising purposes. We may also share online data collected through cookies with
  our advertising partners. This means that when you visit another website, you may be shown advertising
  based on your browsing patterns on our website.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## Privacy policies of other websites

The East London JKA Karate Club website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

East London JKA Karate Club keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 04th August 2020.

#### How to contact us

If you have any questions about East London JKA Karate Club 's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

# Email us at: info@eastlondonjka.org

Call us: 07896565421

Or write to us at: East London JKA Karate Club 142 Manor Lane Lee Green London SE12 8LR

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that East London JKA Karate Club has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.